H21 Upgrade Tool User Guide

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Approval: []

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Minimum System Requirements

Please make sure that the computer on which you plan to run H21 Upgrade Tool meets the minimum system requirements for the program to run:

繁中: 請確定您的 PC 系統配備基本規格

简中: 请确定您的 PC 系统配备基本规格

Operating System: Windows XP 32-bit/64-bit
CPU: 800 MHZ
RAM: 256 MB
Disk Space: 30 MB free disk space

Caution:

a. Do Not unplug the device during updating.
b. If some problems causing upgrade fail, please re-plug the device and excute the upgrade program again.

繁中:注意事項:

a. 更新檔案時請勿拔掉 USB 傳輸。
b. 更新過程如果發生更新失敗或是 USB 傳輸線脫落的現象時,請將裝置重新插入電腦並將更新程式做重新啓動.

简中:注意事项:

a. 更新档案时请勿拔掉 USB 传输。
b. 更新过程如果发生更新失败或是 USB 传输线脱落的现象时,请将装置重新插入计算机并将更新程序做重新启动.

Prepare Environment before Using H21 Upgrade Tool

If you had installed “HSPA modem” tool before, please uninstall “HSPA modem” first.

繁中: 如果您的電腦有安裝”HSPA modem”，請在執行軟體升級程式前將其移除以保障升級過程順暢.

简中: 如果您的计算机有安装”HSPA modem”，请在执行软件升级程序前将其移除以保障升级过程顺畅.

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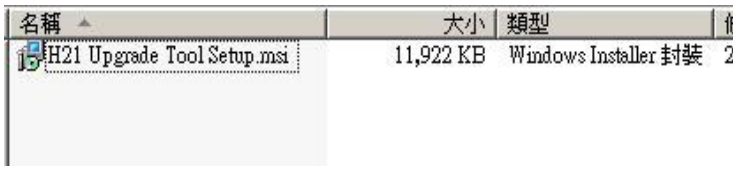
Section 1: Installation

1. English: Please run “H21 Upgrade Tool Setup.msi”

繁中: 請執行”H21 Upgrade Tool Setup.msi” 安裝程式.

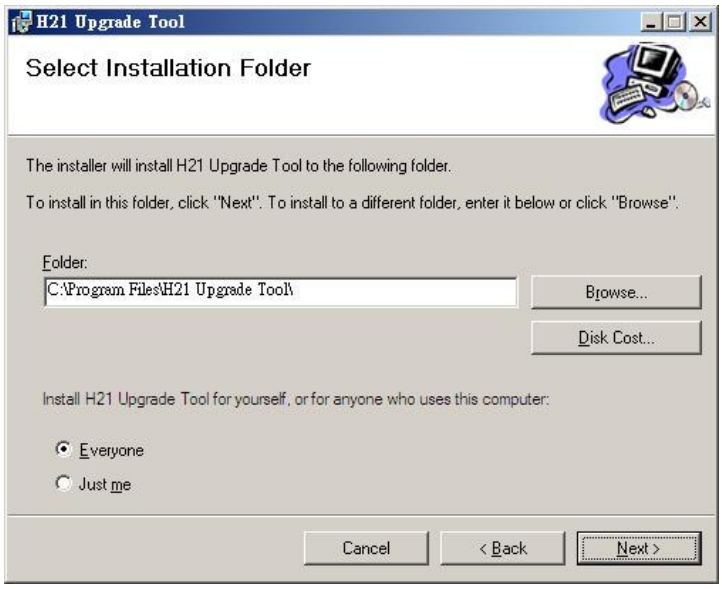
简中: 请执行”H21 Upgrade Tool Setup.msi” 安装程序.



2. Please click “Next” to continue.

繁中: 請按”Next”到下一步.

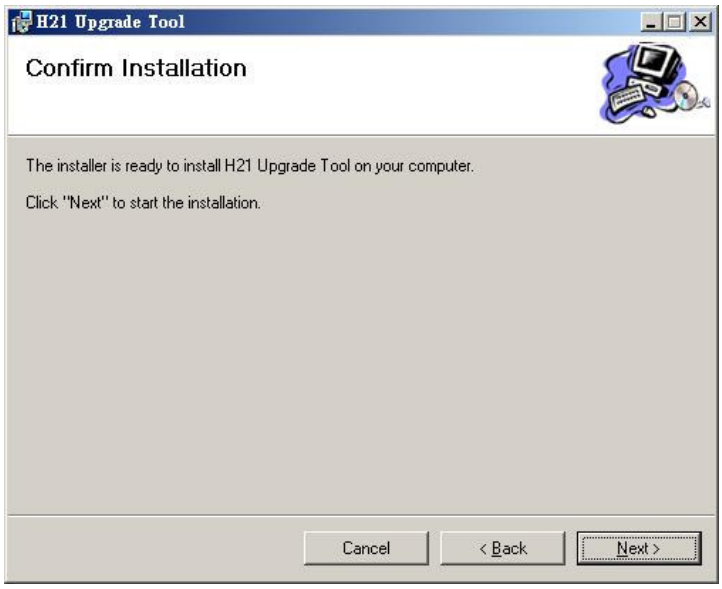
简中: 请按”Next”到下一步.


H21 Upgrade Tool
Select Installation Folder
The installer will install H21 Upgrade Tool to the following folder.
To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".
Folder:
C:\Program Files\H21 Upgrade Tool\
Browse...
Disk Cost...
Install H21 Upgrade Tool for yourself, or for anyone who uses this computer:
Everyone
Just me
Cancel
< Back
Next >

3. Please click “Next” to continue.

繁中: 請按”Next”到下一步.

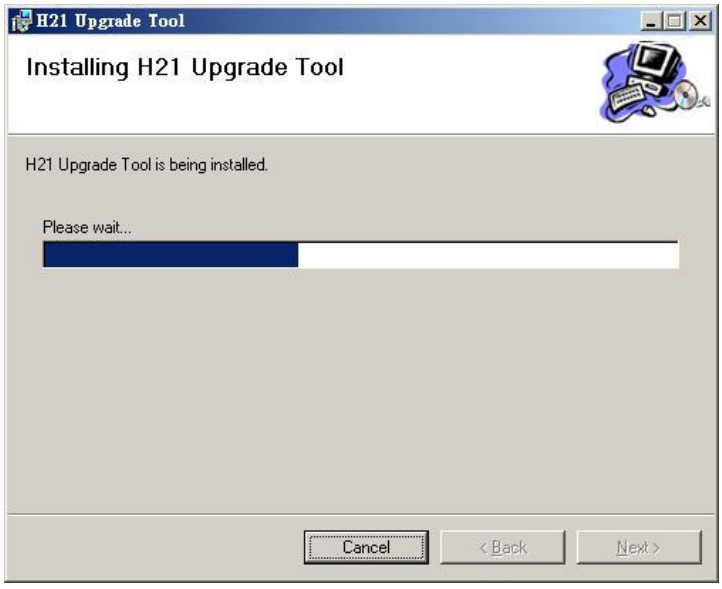
简中: 请按”Next”到下一步.


H21 Upgrade Tool
Confirm Installation
The installer is ready to install H21 Upgrade Tool on your computer.
Click "Next" to start the installation.
Cancel
< Back
Next >

4. Please wait for installation

繁中: 請等待程式安裝.

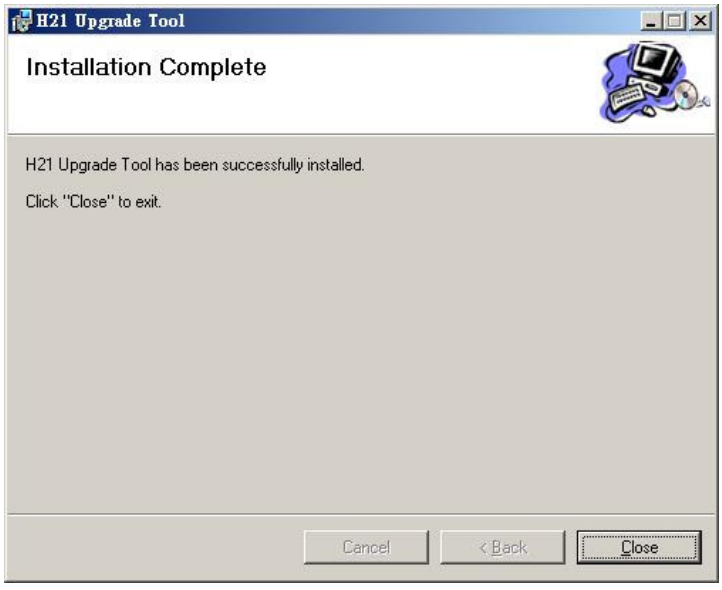
简中: 请等待程序安装.



5. Please click “Close” to finish the installation.

繁中: 請按”Close”結束安裝程式.

简中: 请按”Close”结束安装程序.



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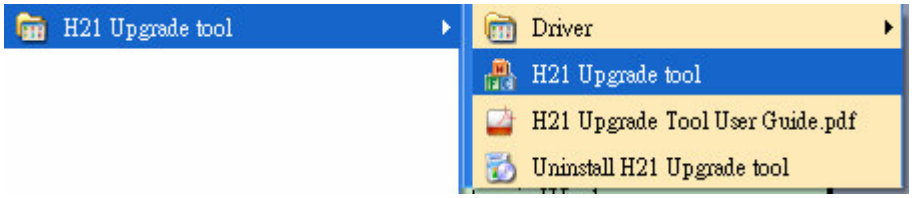
Section 2: How to use H21 Upgrade Tool

Step 1: Connect device to PC

1-1. Launch “H21 Upgrade Tool” .

繁中: 開啓“H21 Upgrade Tool”軟體升級程式

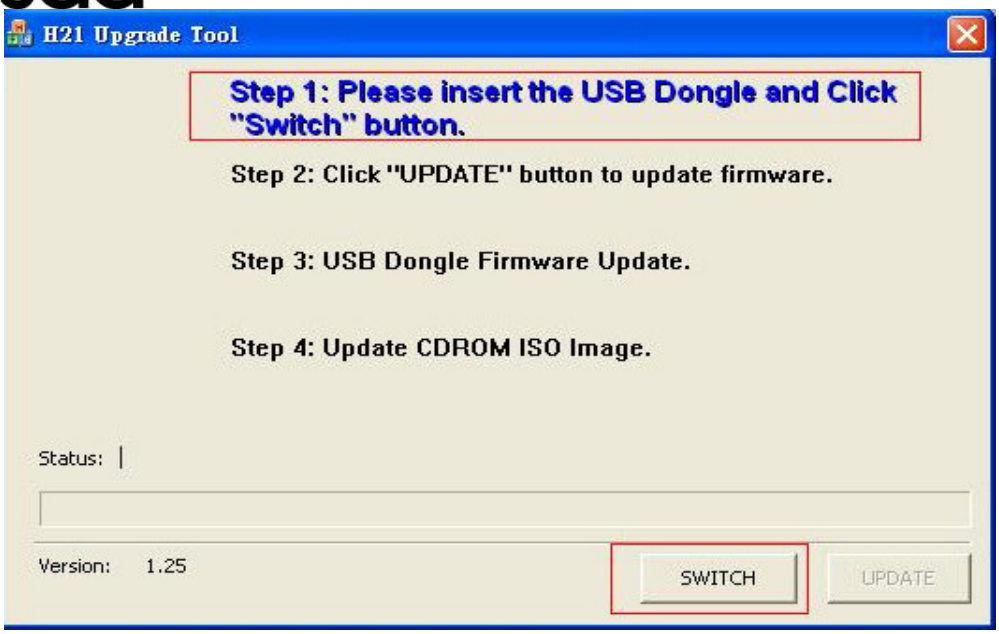
简中: 开启“H21 Upgrade Tool”软件升级程序.



1-2. Follow the step1: Re- Insert H21 into the USB port again **(Close H21 CDFREE auto run install program)** and go to click “Switch” button to switch device to “Firmware Update Mode”. After “Switch”, it will go to next step2.

繁中: 請將 H21 插上您電腦的 USB 上，此時 H21 的 CDROM 自動安裝程式會詢問是否要安裝 H21 上網程式，請將自動安裝程式關掉不要執行，接著按下 H21 軟體升級程式的”SWITCH”按鈕，將 H21 切換到軟體升級模式。

简中: 请将 H21 插上您计算机的 USB 上，此时 H21 的 CDROM 自动安装程序会询问是否要安装 H21 上网程序，请将自动安装程序关掉不要执行，接着按下 H21 软件升级程序的”SWITCH”按钮，将 H21 切换到软件升级模式。


H21 Upgrade Tool
Step 1: Please insert the USB Dongle and Click "Switch" button.
Step 2: Click "UPDATE" button to update firmware.
Step 3: USB Dongle Firmware Update.
Step 4: Update CDROM ISO Image.
Status:
Version: 1.25
SWITCH
UPDATE

Step 2: Start Firmware Update

2-1. If tool detect the device goes to “Firmware Update Mode”, the UPDATE button would be enable. Just click the UPDATE button to upgrade your device firmware.

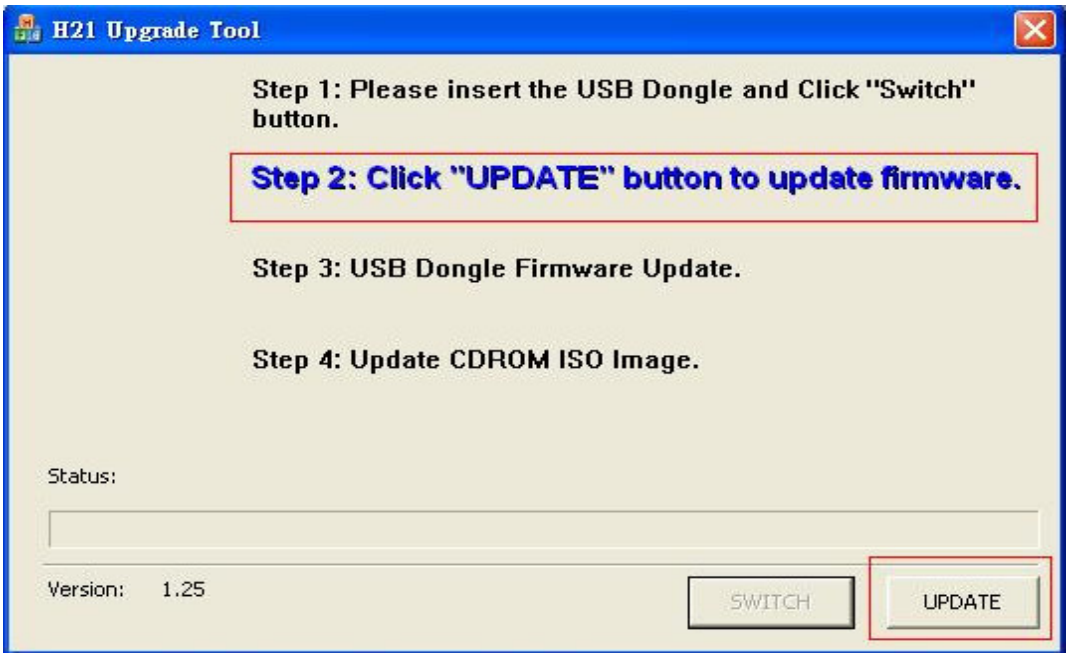
Ps. If this is the first time to run “H21 Upgrade Tool”, it needs some time to move from “Step1” to “Step2” (System needs to install device driver).In this time, if your windows ask you to reboot your PC, please ignore it.

繁中: 當程式偵測到 H21 已經切換到軟體升級模式後會自動跳到”Step2”，此時請按下”Update”按鈕開始升級 H21 韌體。

注意:如果您是第一次在此電腦上執行”H21 Upgrade Tool”，您需要等十多秒鐘讓系統安裝驅動程式完成後才會看到升級軟體從”Step1”跳到”Step2”，期間如果作業系統有跳出重新開機的訊息，請直接跳過，不需要重新開機。

简中: 当程序侦测到 H21 已经切换到软件升级模式后会自动跳到”Step2”，此时请按下”Update”按钮开始升级 H21 韧体。

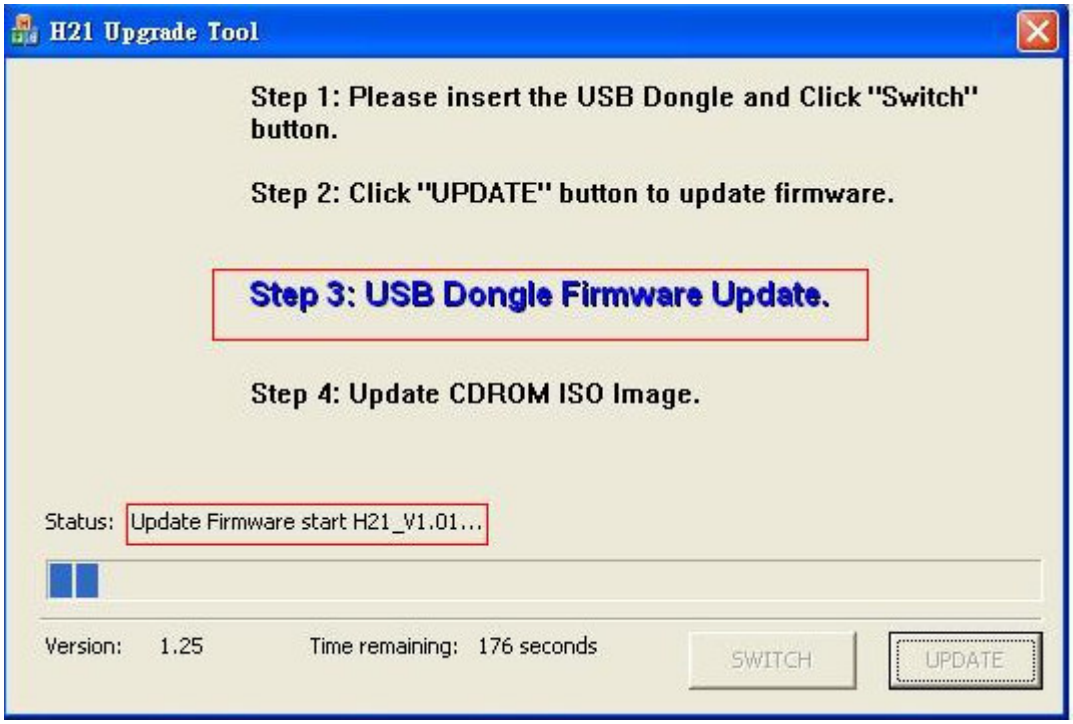
注意:如果您是第一次在此计算机上执行”H21 Upgrade Tool”，您需要等十多秒钟让系统安装驱动程序完成后才会看到升级软件从”Step1”跳到”Step2”，期间如果操作系统有跳出重新开机的讯息，请直接跳过，不需要重新开机。


H21 Upgrade Tool
Step 1: Please insert the USB Dongle and Click "Switch" button.
Step 2: Click "UPDATE" button to update firmware.
Step 3: USB Dongle Firmware Update.
Step 4: Update CDROM ISO Image.
Status:
Version: 1.25
SWITCH
UPDATE

2-2 While download is starting, please wait for about 3 minutes and don't restart your computer or close the upgrade firmware tool before the upgrade process finished.

繁中: 軔體升級需時約三分鐘，此時請不要讓電腦重開機或是關掉此升級程式以確保軟體可以升級完整。

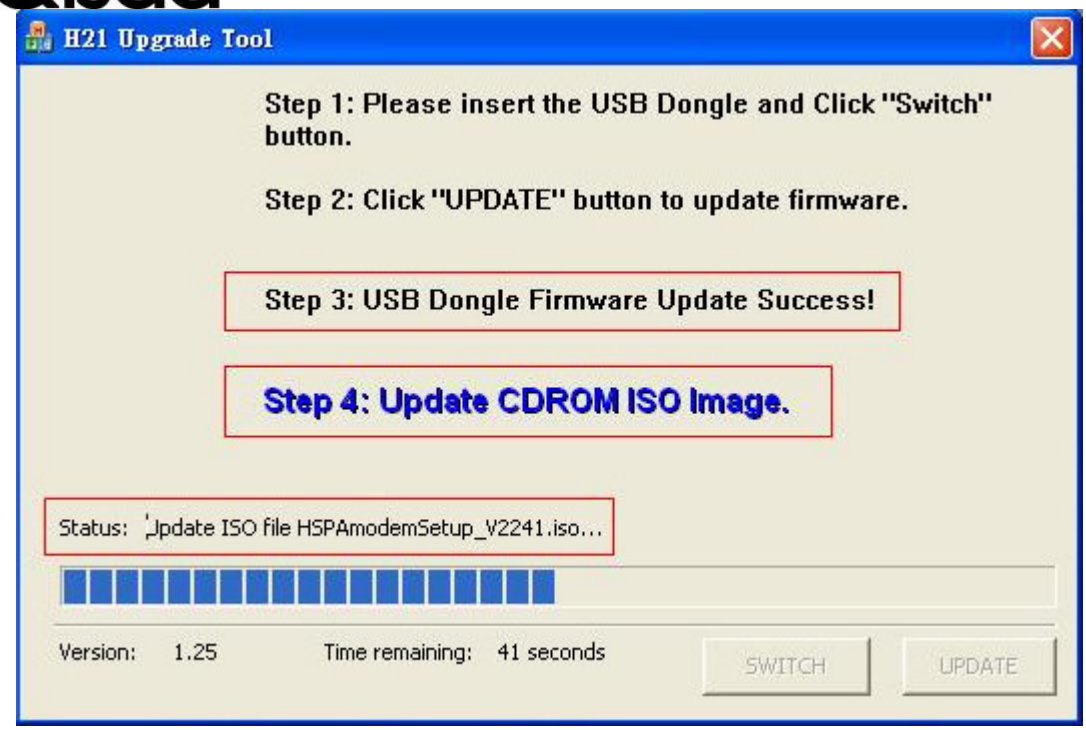
简中: 轫体升级需时约三分钟，此时请不要让计算机重开机或是关掉此升级程序以确保软件可以升级完整。


H21 Upgrade Tool
Step 1: Please insert the USB Dongle and Click "Switch" button.
Step 2: Click "UPDATE" button to update firmware.
Step 3: USB Dongle Firmware Update.
Step 4: Update CDROM ISO Image.
Status: Update Firmware start H21_V1.01...
Version: 1.25
Time remaining: 176 seconds
SWITCH
UPDATE

2-3 After firmware update success, it will go to update the CDROM image on your H21 device.

繁中: 當步驟三升級 H21 軔體成功後會跳到步驟四開始燒錄新版 H21 CDROM 映像檔到裝置上。

简中: 当步骤三升级 H21 轫体成功后会跳到步骤四开始烧录新版 H21 CDROM 映像文件到装置上。


H21 Upgrade Tool
Step 1: Please insert the USB Dongle and Click "Switch" button.
Step 2: Click "UPDATE" button to update firmware.
Step 3: USB Dongle Firmware Update Success!
Step 4: Update CDROM ISO Image.
Status: Update ISO file HSPAmodemSetup_V2241.iso...
Version: 1.25
Time remaining: 41 seconds
SWITCH
UPDATE

Ps. In this step4, H21 device will restart itself again and go to execute the CDFREE auto run install program. Please don't run and close it directly.

繁中: 請注意在步驟四的 CDROM 映像檔升級過程中會讓 H21 重新自我開機，此時會觸動自動執行 H21 的"HSPA modem"的安裝程式，請中斷此安裝程式，不要執行此安裝程式，如下圖所示。

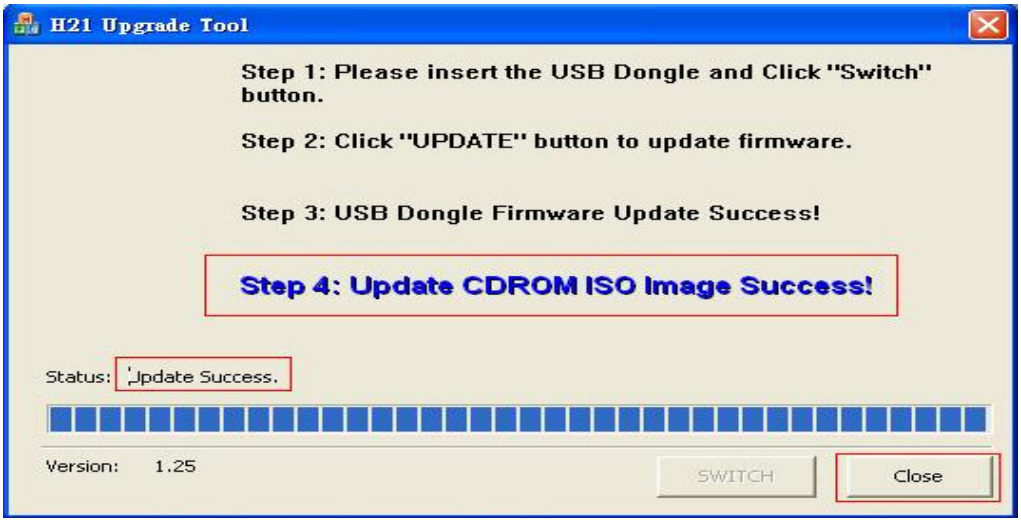
简中: 请注意在步骤四的 CDROM 映像档升级过程中会让 H21 重新自我开机，此时会触动自动执行 H21 的"HSPA modem"的安装程序，请中断此安装程序，不要执行此安装程序，如下图所示。

Setup - HSPA modem
Welcome to the HSPA modem Setup Wizard
This will install HSPA modem 2.2.4.1 on your computer.
It is recommended that you close all other applications before continuing.
Click Next to continue, or Cancel to exit Setup.
Exit Setup
Setup is not complete. If you exit now, the program will not be installed.
You may run Setup again at another time to complete the installation.
Exit Setup?
Yes
No
Next >
Cancel

2-4 After update CDROM ISO Image success, the upgrade process is finished. You can close the upgrade tool.

繁中: 當步驟四 CDROM 映像檔升級成功，這次的升級就算成功完成，您可以直接按下”Close”按鈕結束此升級程式。

简中: 当步骤四 CDROM 映像档升级成功，这次的升级就算成功完成，您可以直接按下”Close”按钮结束此升级程序。

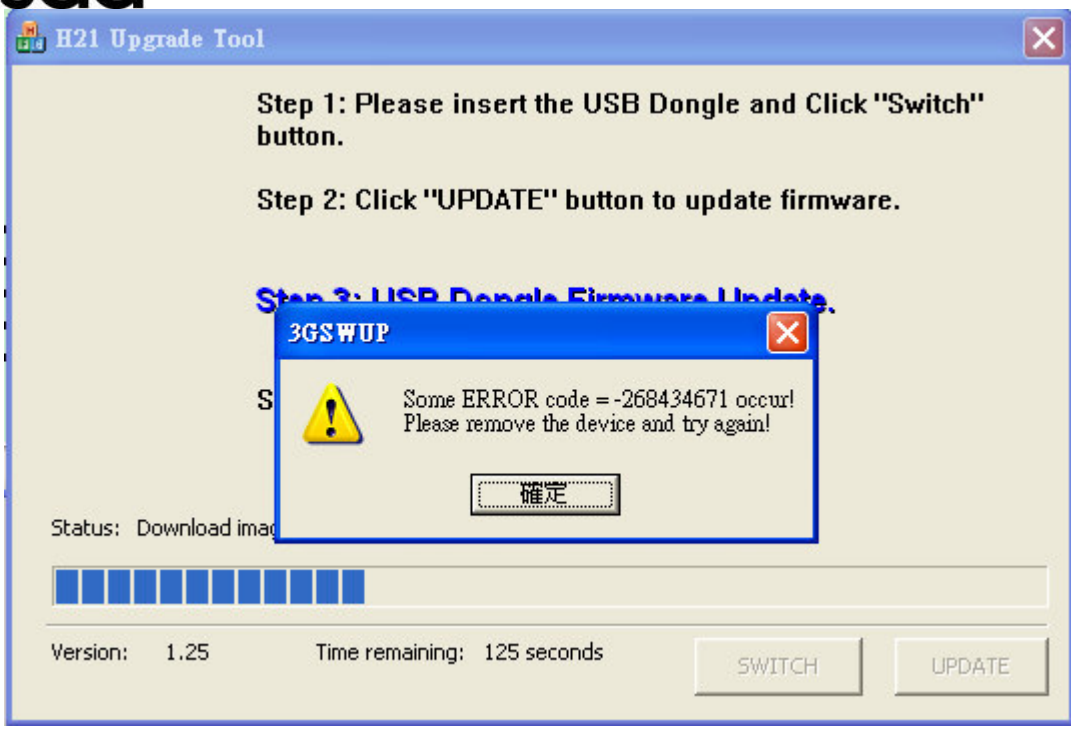

H21 Upgrade Tool
Step 1: Please insert the USB Dongle and Click "Switch" button.
Step 2: Click "UPDATE" button to update firmware.
Step 3: USB Dongle Firmware Update Success!
Step 4: Update CDROM ISO Image Success!
Status: Update Success.
Version: 1.25
SWITCH
Close

Section 3: Trouble shooting

If any error occurred, please check the upgrade tool and images are complete. And then remove the USB dongle and try again.

繁中: 假如升級過程中有出現錯誤，請檢查 Upgrade tool 和升級所需的映像檔是否完整安裝。並重新插拔 H21 並且再試著升級一次。

简中: 假如升级过程中有出现错误，请检查 Upgrade tool 和升级所需的映像档是否完整安装。并重新插拔 H21 并且再试着升级一次。


H21 Upgrade Tool
Step 1: Please insert the USB Dongle and Click "Switch" button.
Step 2: Click "UPDATE" button to update firmware.
3GSWUP
Some ERROR code = -268434671 occur!
Please remove the device and try again!
確定
Status:
Version: 1.25
Time remaining: 125 seconds
SWITCH
UPDATE